

Lex⇒Connect Program Guidelines

Who is eligible?

The program is open to Lexington residents age 60 years and older, or residents under the age of 60 with a disability. **Passengers must be able to get to and from the taxi and navigate their trip independently.** Minimal assistance will be provided.

How do I show proof of eligibility?

First-time participants fill out an application **in - person** with the Human Services Department located at the Community Center, 39 Marrett Road.

How do I buy vouchers?

Your first vouchers may be bought at your eligibility screening. Subsequent vouchers can be purchased via mail, or bought in person at the Community Center. If ordering via mail, note how many of each color voucher you would like.

- Vouchers are based on availability.
- We can only accept cash, or checks made payable to the Town of Lexington.
- Each participant is limited to purchasing 10 one-way vouchers per month of any color.

How much does it cost?

Vouchers are sold individually.

- A ONE-WAY trip within Lexington requires 1 gold voucher (\$3)
- A ONE-WAY trip to adjacent towns requires 2 purple vouchers (\$10).
- A ONE-WAY trip to area towns requires 3 purple vouchers (\$15).

Two passengers going to/from the same destination will be charged one fare each way. Any additional passengers must use their own voucher(s).

Where can I go?

Lex-Connect has a limited service area. A one-way, pre-paid voucher will bring you to the destinations listed below. Multiple destinations require multiple vouchers.

- **Within Lexington** (1 gold voucher)
- **Adjacent Towns** (2 purple vouchers):
Arlington, Bedford, Belmont, Burlington, Lincoln, Waltham, Winchester, and Woburn
- **Area Towns** (3 purple vouchers):
Cambridge, Concord, Medford, Newton, Somerville, Watertown and Weston

When can I use my vouchers?

Monday - Friday: 9:00AM until 5:00PM
Saturday/Sunday: 8:00AM until 8:00PM

Help us provide you with better service by travelling between 9:00AM and 2:00PM.

How is service provided?

Call Veterans Taxi at (781) 693 - 7999 the day before your trip to an eligible destination. Be sure to let the dispatcher know that you will be paying with Lex-Connect vouchers. If your return trip ends early or runs late, notify the taxi company so they can adjust their pick-up time. To cancel a ride, call Veterans Taxi no less than 1 hour before your scheduled pick-up time. Pay the driver for your trip with your pre-purchased vouchers. Tipping is not required.

Who provides the service?

Service is solely provided by Veterans Taxi:
Veterans Taxi
224 Calvary Street
Waltham, MA 02453

**Veterans Taxi Reservation #
(781) 693-7999**

Where can I get additional information?

Lexington Transportation Services

Community Center

39 Marrett Road

Lexington, MA 02421

Phone: (781) 861-1210

Email: transportation@lexingtonma.gov



OTHER SERVICES

LEXPRESS

Lexington's own community bus service.
(781) 861-1210

MBTA

MBTA bus routes 62 & 76 serve Lexington.
1(800) 392-6100

MBTA "THE RIDE"

Paratransit service for residents who are unable to use public transit.
(617) 222-5123

FISH of Lexington

Volunteer rides to medical appointments.
(781) 861-9300



Town of Lexington

Transportation Services Division
39 Marrett Road
Lexington, MA 02421

Phone: 781-861-1210

E-mail: transportation@lexingtonma.gov

Lex ⇌ Connect

*Expanding freedom, independence, and equality
in transportation for Lexington residents*



Seniors on the Go!

Lex-Connect is a door-to-door, reduced fare taxi voucher program funded by generous donations from the Friends of the Council on Aging, the Dana Home Foundation, and other gifts.